

SHARING

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Robin Meyer – Creative Editor

June 2011

2011 Annual Conference – Thanks from Peter!

Peter O'Connell – Executive Vice President



The 2011 Annual Conference, held at the Kingston Plantation, Myrtle Beach, SC, was a big success! Thanks to DJ Barry Miller for a good time at the Sunday evening Welcome Reception.

A great job by everyone who entered the “Biggest Loser” contest and to everyone who was successful in quitting smoking! Top winners in the “Biggest Loser” contest were:

- 1) Tracy Thompson
- 2) Katherine Turner
- 3) Steve Brown
- 4) Robin Meyer
- 5) Jim Laboe

A special thanks to Bert Wray for organizing and monitoring the contest.

We've already had many positive comments on the training sessions. Many thanks to Leah, Christy, Mike, Ron, Jeff, Bert, Jane, Sharyn, and Jim for the training agenda and to Paul Damiano for the session on Personality Profiles.

The awards dinner began with a special tribute and an opportunity to wish Marty Jones, President of Westminster Company, the very best in her new position as President and CEO of MassDevelopment in the Commonwealth of Massachusetts. It was also a great opportunity to meet and listen to the incoming President of Westminster Company, Gary Jennison II. Gary is currently the President of CJ Management in Boston and we are all looking forward to working with him to keep Westminster Company the best Property Management Company in the Carolinas!

A special thanks to Robin and Sonya for all of the extra time and effort that they put into the conference each year to make it so enjoyable for all of us.

Thanks to the entire Conference Committee for all of the extra effort, and especially to Mike (MJ Productions) who is responsible for so many of the great videos on awards night.

Congratulations to all of our award winning team members. Special recognition to:

Most Improved Sites

Grier Park Apartments, Charlotte, NC
Christopher Towers, Columbia, SC

Best Newsletter Winners

Mary Jean Johnson, Woodstream Apartments
Ashley Douglas, Tera Gardens Apartments
Twana Chavis, JT Hairston Memorial Apartments
Wynee Washington, Irmo Village Apartments
Latoshia Wilson, Shiloh Randolph Manor

Maintenance Technician of the Year

Tommy Hodge, Foxwood Apartments
Daniel Spivey, Brentwood Crossing

Site Property Manager of the Year

Veronica Dews, Mayfield Memorial Apartments/ Montclair Apartments

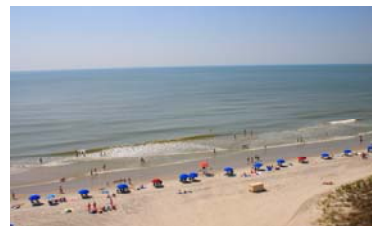
Life Improvement Award

Donna Kirby, Miller Oaks Village

Corporate Employee of the Year

Kathy Cooke, Property Accountant

For everyone that likes to plan ahead, the start date for the 2012 Annual Conference is Sunday, May 21. See you there!





Westminster Company's Biggest Loser – 2011, Tracy Thompson, receives her winnings (\$1,000) from Bert. Good job, Thompson! She says next year, she'll be down to one stripe in her pajamas.

Bert says "Stay tuned for Round 2!" We hope to continue the Biggest Loser contest, and are currently working on the format. Information will be sent out shortly for those that want to continue, or new participants that want to sign up. The contest was a great success this year, and Westminster Company is committed to improving the lives and health of our employees!

Congratulations to all that had success this year, and thanks to Bert Wray for heading up the program and keeping everyone on track!



MANY New Faces at Conference, 2011!

Leah Lyerly, Senior Vice President



As many of you met the new employees at the Annual Training conference at Myrtle Beach, I would like to take this opportunity to again welcome the following employees from the sites we began managing April 1st. They are:

Briarcliff Manor (Ayden, NC)

Becca Marlar, SPM

Clancy Hills (Salisbury, NC)

Bonnie Whitley, SPM

Vicky Phillips, Assistant SPM

Don Smith, Maintenance Technician

Rodney Timmerman, Maintenance Technician

Meadow Oaks (Jacksonville, NC)

Elizabeth Miller, SPM

David Begin, Maintenance Technician

The Oaks (Vanceboro, NC)

Becca Marlar, SPM

University Place (Wilmington, NC)

Diana Sherrick, SPM

Cassie Hrenko, Assistant SPM

Charles Jackson, Maintenance Technician

Westwood Arms (New Bern, NC)

Marsha Sak, SPM

Doug Haislip, Maintenance Technician

Woodridge (Burlington, NC)

Sabrina Kellis, SPM

James Adkins, Maintenance Technician

West Hill (Winston Salem, NC)

Lamarette Pitts, SPM

Mike Sapp, Maintenance Technician

Employee of the Quarter Award 2nd Quarter 2011

By Leah Lyerly, Senior Vice President

For the first time ever, this quarter's Employee of the Quarter Award doesn't go to one employee but rather to a group of employees! All of us have a lot of difficult decisions to make on our jobs and many of them aren't pleasant ones. This is one of those rare times that the solution to a difficult problem was to recognize everyone who helped out organizing files at the 9 new properties Westminster picked up since April 1st.

Please congratulate the following employees for all their hard work:

- ◆ **Leiona Allen** – SPM, Westview Valley
- ◆ **Gwen Dean** - SPM, Rockwood Manor
- ◆ **Veronica Dews** – SPM, Mayfield Memorial/Montclair
- ◆ **Dean Graves** – SPM, Northland
- ◆ **Jackie Montgomery** – SPM, Grier Park/Stanley Square
- ◆ **Cassandra Peterson** – Asst. SPM, Westview Valley/SPM, Dartmouth Court
- ◆ **Sherry Simonson** – SPM, Tera Gardens
- ◆ **Angel Wade** – SPM, Rochelle Manor
- ◆ **Deloris Williams** – SPM, Greentree Village/Wilshire

All of these dedicated employees spent anywhere from 1 day to an entire week or more away from their own properties (and sometimes home) to start the process of getting files, 745 to be exact, and offices in order at these new sites. We couldn't have done it without them! Extra thanks to Dean, Angel, & Leonia who organized and oversaw this project.

Thanks again and keep up the good work!



Pictures

One of the best parts of the Annual Conference each year is the fantastic pictures that we end up with! Our photographer, Eddie Nunn, really outdid himself this year. Thanks so much, Eddie, for the fantastic memories!

To see all of the pictures, visit:

www.photobucket.com

User Name: westminstercompany

Password: westminster1





Here's What YOU Said About the Conference This Year.....

- ➔ *I would like to thank you all for the enjoyable trip to Myrtle Beach. I am honored to be working with Westminster and really appreciate the emphasis on teamwork, and the value of each and every employee.*
- ➔ *People talking during the Talent Show were RUDE! They should have left if they didn't want to watch the show.*
- ➔ *I had so many favorite parts....especially the 5K Walk/Run. I was able to accomplish something I've never done and everyone that entered was so supportive of making sure that everyone finished.*
- ➔ *I would like more "hands on" A/C control troubleshooting and electronics.*
- ➔ *I really liked the conference overall. I had a great time!*
- ➔ *The group talks were my favorite part. You were able to get feedback from other people that do the same job as you.*
- ➔ *Had a great time! Thank you!!*
- ➔ *I really like how Westminster handles EIV and I now understand the manager's side of resolving discrepancies.*
- ➔ *It was my first conference. I was happy with ALL of the classes and with how much Westminster Company showed their appreciation to employees.*
- ➔ *We should have a Volleyball Tournament.*
- ➔ *The Welcome Reception was awesome.*
- ➔ *The EIV Class was my least favorite part, but it needed to be done*
- ➔ *For the meals, I feel that it is important for those who want to make healthy choices with their food, there are options. Most meals there were none.*
- ➔ *I did not like sitting at round tables for the EIV Training because 1/3 of the people had their backs to the trainer.*
- ➔ *I liked the 5K run, but I would prefer it be early in the morning or later in the evening. It was just TOO hot at 3 pm.*
- ➔ *I enjoyed everything! Even EIV!!*
- ➔ *We need a session on How to Reduce Stress.*
- ➔ *I enjoyed the Annual Conference and look forward to 2012!*
- ➔ *I liked the games on the beach.*

- ➔ *I think that you really do a good job, so keep it up! I look forward to it each year and to seeing the new employees enjoy themselves.*
- ➔ *I LOVED the Talent Show! Westminster Company has SO MANY talented employees!*
- ➔ *The best conference yet! The DISC Program was fun.*
- ➔ *We need to revamp beach games. There are so many people that are unable to participate.*
- ➔ *Keep Jim Laboe's speeches to a time limit.*
- ➔ *Glad to be a part of a company that treats its employees so well. I LOVE IT!*
- ➔ *There wasn't anything I didn't like. Maybe the chicken dance.*
- ➔ *My favorite part of the conference is always when we get together and eat. I just like the fellowship that we have when we break bread as a family.*
- ➔ *The EIV class was very, very helpful. I feel we are finally getting it as a whole.*
- ➔ *We should have a comedian break every 15 minutes to keep everyone awake.*
- ➔ *Being a newcomer to Westminster Company, I can truly say I am going to enjoy working for such a team oriented company.*
- ➔ *There is not enough recognition for RSCs at the awards banquet. It is very heartbreaking to sit back and watch Managers, Maintenance and corporate staff get all of the praise.*



REMEMBER.....

We've already started planning the 2012 Annual Conference. We got several TERRIFIC ideas for future training and activities from your surveys. PLEASE be sure to share any and all ideas, complaints, or general comments. That's the only way we improve!!! Send ideas, complaints, suggestions, comments to Robin Meyer in the Greensboro office, or email to rmeyer@westminstercompany.com.