

QUARTERLY CONNECTION

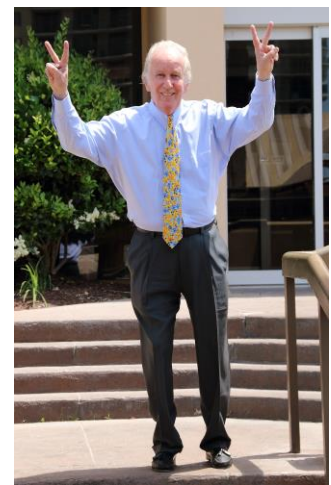
INSIDE THIS ISSUE:

- Employee Spotlight
- Employee of the Quarter
- Top Shop Winner
- Site Events
- Happy Holidays

Goodbye Tension, Hello Pension!

When people respect you as a person, they admire you. When they respect you as a friend, they love you, when they respect you as a leader, they follow you. Westminster Company said goodbye to our friend and leader, Executive Vice President Peter O'Connell on October 31, 2016. Although we haven't really had a chance to miss him yet...he's still coming in to the office to help with 2017 budgets. It was a sad day in the Greensboro office, and I'm sure around the entire Westminster Company portfolio.

Peter's property management career has been dedicated to making lives better for residents, providing thoughtful leadership to many, many employees and co-workers, and fostering and maintaining Owner relationships that have made Westminster Company a star in the Property Management Industry. The void left by his retirement will be felt here for a long time, but we surely wish him the very best, and we know he won't be a stranger!



Employee Spotlight: Vicky Richer

Vicky Richer is the Site Property Manager at Clancy Hills located in Salisbury, NC and has been a valuable employee for 11 years.

Vicky has been married to her husband Ed for 3 years, but they have been together 26! She has one daughter, two sons, four step-children and loves her fur babies!

Vicky's hobbies include plastic canvas, needle crafts and coloring. She says it keeps her busy and out of trouble. Her favorite television show is *The Voice*.

Did you Know?

Vicky worked for rural housing/section 8 (Buck Properties, NY) for 17 years before moving to NC so her youngest, Dave, would be closer to the Racing Industry.

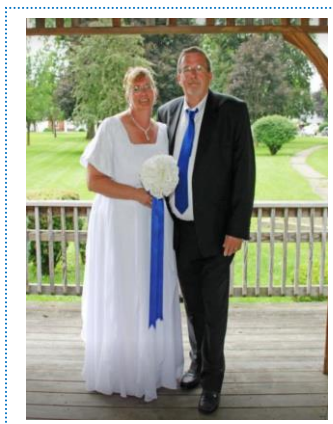
She started with Clancy when it was still managed by CMC and says Westminster was the best thing to ever happen to Clancy and its employees.

She has driven in powder puff races

She hand makes almost all her grandchildren's Christmas gifts-she has 12!

Vicky is very traditional when it comes to family. She cooks every night for her husband and son after working all day. She even makes their plates and serves them. The only time she takes off from work is for family reasons, visiting everyone in NY State or her sister in SC.

Thank you, Vicky for your hard work and dedication to Westminster Company!



NC Employee of the Quarter: James Morin



Please join me in congratulating James Morin, Maintenance Technician for Northland Apartments and Westview Valley Apartments in Greensboro as the Westminster

Company NC Employee of the Quarter. James was originally hired as Maintenance Technician at Northland Apartments in May of 2003. Once James got Northland facilities in tip-top shape he has been our go-to guy to help out at other properties preparing for REAC's or just trying to get caught back up. Recently James got promoted to oversee the maintenance programs at Northland and Westview Valley. In his new position he now supervises two

other maintenance technicians, Scott Whisenant and Ray Bullock. James has been invaluable getting these newcomers up to speed on many maintenance skills as well as Westminster policies. There has been a lot of change on these two properties and James has shown that after 13 years on the job he still has the energy and enthusiasm to improve their maintenance programs. Congratulations on all your accomplishments!

SC Employee of the Quarter: Judy Thomas

"If the plan doesn't work, change the plan- but never the goal."



Judy Thomas has been employed with both Westminster Company and CJ Management since 1987. Judy worked at Clearwater Village from 1987 until 1991, when she transferred

to Hunters Glen and Creekwood, working both properties at one time. From 1996 to 2001, Judy worked at the Summit at Cross Creek, which included the building stage. Judy transferred to Hunters Glen in 2001 and is currently the Site Manager. Hunters Glen is a beautiful property, 100 units, 80% conventional and 20% section 8. The property has amenities including a Club House, swimming pool, fitness center and tennis court. Because Hunters Glen is located in

Clemson, SC, there are a lot of students housed at this site. Each year the site turns about half of the conventional units, with the bulk of them being in a 2 to 3 week period. Between January and October this year, the site turned 48 units, 26 of those were vacated at the end of July, made ready and rented within 3 weeks. A lot of work goes into marketing, leasing, coordinating and overseeing the staff and the work being accomplished. Judy is an outstanding Manager, a great team player, and she is very deserving of this award. Congratulations Judy!

Top Shop Winner: Clancy Hills

Rodney Timmerman
Dale Long

We created the Top Shop award last year in an effort to reward the maintenance staff for keeping their shops in a clean, safe and orderly fashion. This award is given each quarter based on the properties that I visit during that quarter. The

regionals vote on the shops, and do not know whose they are. The overall progress in the cleanliness of the shops has improved dramatically over the last year and I predict that this will continue.

Congratulation to Clancy Hills Apartments for becoming the first 2 time winner of "Top Shop"



Irmo Village: Brunch for Badges

Irmo village took a day to thank our men and women who serve and protect the community. Brunch for Badges was a huge success with representation from Irmo Police Dept, Lexington County Sheriffs Dept, Richland County Sheriffs Dept, City Council, Irmo Mayor and his family, DSS, Irmo Fire Dept, as well as several community organizations and Irmo Village residents! It was our pleasure to thank those in the community who serve and protect us every day! Thanks to Kathy Brown for all her hard work organizing this function!



Creekwood: Free Little Library

On October 22, 2016 (National Make a Difference Day) Creekwood had a Little Free Library installed on our property. Pickens County First Steps partnered with the Youth Leadership Academy as a way to get involved with the Little Free Library movement, which provides easier access to literature and helps promote reading through our communities. Students from the Youth Leadership Academy built our library for us. We have received a great response from our residents so far!

www.littlefreelibrary.org



Hoops for Dreams: Grier Park

For the past year Tijua Robinson (Grier Park) has been working alongside and organizing with Ashley Furniture and their "Hoops for Dreams" representative Bart Noonan for the "Beds for Kids" program. The "Beds for Kids" program is a program that provides new beds for kids within the Charlotte community. This year Grier Park Apartments youth residents were the recipients. 78 beds were given to the youth residents. The total package included: new bed frame, new box spring, new mattress, new pillow, new sheet set, new mattress protector, and a new bible. Of course putting up 78 beds would be chaotic with households full of children; nevertheless, that problem had a solution as well. Each family that received a bed was treated to a "Family Fun Day" at the Time Warner Cable Arena, while their

beds were being setup. The Time Warner Cable Arena was exclusively opened to only the families of Grier Park Apartments. They were provided with transportation, lunch, skills and drills with hornet players, dancing lessons with the Hornets cheerleaders, meet and greet with players and the mascots. Unfortunately, Tijua was not able to witness the fun at the arena, she remained on the property making sure everything ran accordingly and providing access to the units. However, from the pictures and stories from residents, EVERYONE had an amazing time at the arena! All of the children were so excited to show off their new beds and their parents gleamed with appreciation! Great job Grier Park!



Give Back This Holiday Season: Donate Blood

When you give blood you give another birthday, another anniversary, another day at the beach, another night under the stars, another talk with a friend, another laugh, another hug, and another chance. Millions of people will need blood this year.

Tens of thousands of pints of blood are needed every day to help people. It costs nothing but your time, but can save a life! This holiday Season, if you are looking for ways to lend a hand...lend an arm!



WESTMINSTER CO.

2720 N. Church St
Greensboro, NC
27405

Phone:

(336) 375-1552

Fax:

(336) 375-4355

Leah Lyerly
Executive Vice
President

Ron Cagno
Sr. Vice President

Tis' the season to be GRATEFUL

The "giving" part of Thanksgiving was in full swing at Brandywood Acres and Plaza Manor in Jacksonville, NC this season. Brandywood Acres received 20 full meals donated by the Swansboro Rescue Squad, Venters Painting and National Dodge. Plaza Manor had 90 full meals donated by Calvary Church. Each of these meals included a 12 to 14 pound turkey, stuffing, vegetables, cranberry sauce, potatoes, rolls, gravy and a pumpkin pie. Great job by the staff at both!

*Annual Holiday Training & FUN*

Annual holiday staff training luncheons are fast approaching! Be sure you have the date on your calendar.

Both meetings will begin promptly at **10:00 AM**, so don't be late! Staff should carpool when at all possible.

We are looking forward to seeing everyone!

North Carolina/VA Sites

When: Thursday, Dec 8th

Where: Spare Time

5502 Hornaday Rd
Greensboro, NC 27407

South Carolina Sites

When: Thursday, Dec 15th

Where: Rioz Brazilian Steakhouse
410 Columbiana Drive
Columbia, SC 29212

Have something you want to submit?

E-mail me to get your site information printed in next quarter's newsletter.

Cflinchum@westminstercompany.com